

## Common Questions about Single Hauler Garbage Service

### What is it?

Beginning April 1, 2016 residential garbage service is being handled by a single garbage hauling company, Republic Services, in Kalamazoo Township.

### Who is affected by the new rules?

All single-family homes and 2-4 unit residential housing structures in Kalamazoo Township.

### Why did they decide to make this change?

You, the tax payers, have invested in rebuilding and repairing the local roads. Garbage trucks, because of their weight distribution are particularly hard on roads. Luckily, they're something that the Township has authority to control. Having a single hauler saves the roads, saves you money on taxes and garbage service and decreases noise and air pollution.

### What happens if I already have trash service with another company?

Your carts will be picked up by your current provider and you will be refunded any money that was paid in advance for services beyond April 1, 2016 in compliance with the ordinance.

### What if I take my trash to my work or share a cart with a neighbor, do I have to get a cart?

No, if you don't produce much trash good for you. You can share a cart with a neighbor or if you are allowed to take your trash to your place of business you can do that.

### Who do I contact to set up or change service?

You should have received a mailing from Republic services with a return postage paid postcard where you can choose your options. If you didn't receive the mailing, want to change over earlier than April 1 or you have questions about the services offered you can call a local customer service number at (269) 775-3020. Work directly with Republic Services on any change requests. They will provide contact information.

### What are the rates for pick up?

- Small-size garbage cart (35 gallons): \$25.65/quarter (3-month period)  
*Perfect option for recycling households. Easy to move and store.*
- Medium-size garbage cart (65) gallons: \$25.95/quarter  
*A popular, flexible sized option. (Default size.)*
- Large-size garbage cart (95 gallons): \$26.25/quarter
- Yard waste cart (95 gallon): \$99 per season

You can see all the rates for the 5 years of the contract on the website.

### Who will I be paying for my garbage service?

You will be billed by and pay directly to Republic Services. No money comes out of your taxes and no money is paid to the Township for these services.

**What day will my garbage be picked up?**

Once you choose your service options Republic Services will send you a schedule for your pick up. They are looking into making it the same day of the week as your recycling pick up.

**Is the recycling, bulk trash, and leaf and brush pick up changing?**

No changes are being made to recycling, bulk trash and leaf and brush. They are paid for by a special assessment on your taxes. For \$60 a year you are receiving every other week recycle pick up, three times a year bulk trash pick-up, twice a year leaf and brush pick and you can take hazardous waste to the county drop off site on Lamont St. for no additional charge.

**Are there other communities that successfully operate this way?**

Yes, in many communities across the country trash pick-up is considered a public utility, including Parchment and Battle Creek, who've enjoyed the benefits of a single hauler for years.

**Will this put my old company out of business?**

No, the three companies that bid for the contract are all large and still competitively service other communities, some as the single hauler, and service businesses and larger multi-unit housing complexes.

**Is there any recourse if I'm unhappy with the service?**

Call Republic Services first. If you are still unhappy you can call the Township. We will monitor Republic's performance during this period. Enforceable standards are included in the contract and a performance bond has been required. We have high expectations for this service work and will do our best to insure that the service is being delivered.

**Does the Township have the authority to implement a single waste hauler program?**

The Township is mandated by state law to assure that solid waste is removed from where it's generated frequently enough to protect public health. That same law authorizes the Township to contract with a waste removal company to collect and bill for waste removal from residences within the jurisdiction of the township.