



February 27, 2017

Kalamazoo Township 2016 Annual Review  
Single Hauler Refuse, Recycling, Bulk and Brush

**By the Numbers**

- Total enrolled customers: 5826 (down almost 200 from August 2016).
- Trash customers average about 33 lbs. per pick-up, which is a bit below average for Municipal customers.
- Currently close to 300 customers on stop service due to non-payment.
- 941 Yard Waste customers ready to start April 1<sup>st</sup> (down 44 from August 2016)
- Recycled 1081.06 tons in 2016 an average of about 12 lbs. per pick-up which is about average for Municipal customers.
- Removed 336.56 tons of garbage from 3 Bulk pick-ups in 2016.
- Removed 26.91 tons of Brush/YW from the May pick-up.
- Removed 200.77 tons of Brush/YW & Leaves in November.

The Great Lakes Area Customer Resource Center opened last September and our division transitioned in over the holidays. Currently have over 330 agents working in Indianapolis and while teamed up with the other centers we provide 15 hours of coverage for residents.

*My Resource*, Republic's mobile app has undergone a 3<sup>rd</sup> update and is available to all enrolled residents of the township at no additional cost. Residents can pay bills, review service days and receive service notices among the options offered.

Republic is now offering **Universal Waste** recycling for bulbs and batteries, **Electronic Waste** recycling for computers and monitors and a **Medical Needle mail-in** disposal program to residents.

**Recycling Reimagined** – The landscape of recycling has changed and we would like the townships assistance to promote an awareness program – *Empty. Clean. Dry.* and other materials in an effort to educate residents on the importance of recycling better together.